

Greetings Telemark Owners!

I just wanted to take the time to introduce myself. My name is Katie Haderly, General Manager here at Telemark Condominiums. I have over 8 years of hospitality experience starting as a Front Desk Attendant and working my way up through limited and full service properties. Throughout my years in hospitality I have gained an incredible array of knowledge in the Hospitality world and I looking forward to sharing that with the condos here. In addition to my hospitality experience I am also a member of the Wisconsin National Guard and am entering my 7<sup>th</sup> year. I love what I do on both the Soldier and the Civilian side and am so incredibly passionate about it.

As I enter my third month here at Telemark, I bring many new ideas to the table that I hope you will enjoy. We have just completed a complete upgrade to the Front Office Property Management System. You are now able to receive email confirmations, receipts, and reminders through it. With the new technology I would like to remind you to call and confirm any and all reservations you have made to ensure your reservations are complete. When you call Owner Services, your new Rep, Carly Dubek will be happy to assist you!

Thank you for letting me be a part of the Telemark Team and I look forward to meeting all of you who pass through at Telemark Condos. As always, please let me know if we can do anything to improve your stay and make your time away peaceful, relaxing and at ease.

All the best,

Katie Haderly